protiviti^{*}

General Services Administration (GSA) Attention: Kisha Emmanuel, Contracting Officer

Dear Ms. Emmanuel:

Managing Director

Protiviti Government Services, Inc. (Protiviti), is pleased to offer our response to RFQ #797942, Federal Public Key Infrastructure Policy Authority (FPKIPA) Support. This offer is being made through our GSA Federal Supply Schedule IT-70 contract GS-35F-0280X. As instructed in the RFQ, we present, herein, our Volume I – Technical Proposal, including this cover memo. Please note that our Federal Tax Identification number is (4) (4) and our remmittence address is as follows:

Protiviti Government Services, Inc. c/o Bank of America 14243 Collections Center Drive Lockbox #14243 Chicago, IL 60693

Please contact me at (b) (6) or by e-mail at (b) (6) if you have any questions.

Sincerely, (b) (6)

1 Technical Approach

1.1 Introduction and Understanding of Background, Objectives, and Work Requirements

Protiviti Government Services (Protiviti) is pleased to provide this offer to continue our support of the Federal PKI Policy Authority's (FPKIPA) technical and program requirements. The FPKIPA is a core component of the Federal

Government's Identity, Credentialing, and Access Management Sub-Committee (ICAMSC) with responsibility for all FPKI Policy management. During the last three years, the FPKI has become even more critical as the increased reliance on PKI credentials drives deployment of PIV within the Government. High demand for PIV-Interoperable (PIV-I) credentials for industry will continue to expand this trend.

To help manage these demands and maintain the outstanding reputation of the FPKIPA, (b) (4) (b) (4)

The Protiviti Team Advantage

(b) (4)

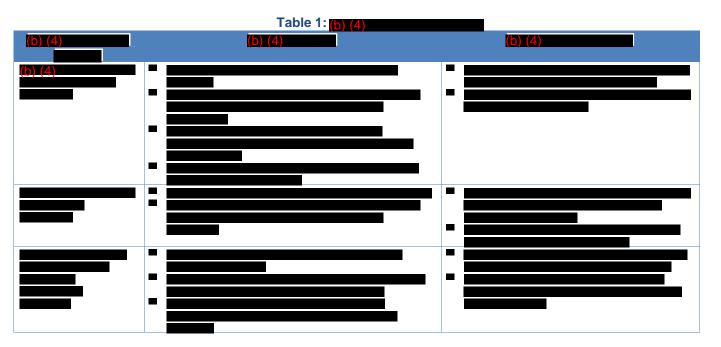
1.1.1 (b) (4)

The FPKIPA is a mission critical program governing complex technical and policy matters. Logistical and secretariat support in this environment requires substantial capabilities, including:

The following sections address each of the key objectives stated in the PWS. [PWS 3.0].



The following table provides the critical success factors for effective logistical support & secretariat support.



1.1.2 (b) (4)

Protiviti brings a number of important carabilities that are critical for effective support of the studies and analyses objective, including:



The following table provides the critical success factors for effective studies and Analyses.



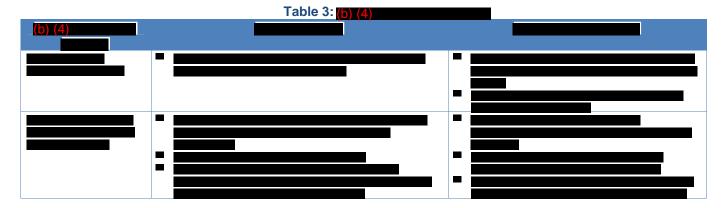
1.1.3 (b) (4)

A generic approach to Programmatic and Communications support for this program will not be effective. Protiviti's approach is tailored for this environment and includes:

•	(b) (4)	

_		
-		***************************************
_		
-		***************************************

The following table provides the critical success factors for effective programmatic and communications support.



1.1.4 (b) (4)

The following table outlines some of the FPKIPA objectives we are fully prepared to support during the next performance period. Protiviti has a history of success supporting a broad range of critical FPKI initiatives that establishes a strong foundation for future successes of the FPKI Program.



	Table 4 - (b) (4)	
Key Activities	Table 4 - (b) (4) Timeline and Details	Description
(b) (4)		
-		



1.1.5 (b) (4

Protiviti understands that this program requires thorough and innovative thinking. (b) (4)

Table 5: (b) (4)
Innovation Description

In (4)

In (4)

In (4)

In (5)

In (6)

In (6)

In (7)

In (7

1.2 (b) (4

Protiviti will provide support for FPKI key objectives to perform the tasks in the PWS and furnish all the necessary services, qualified personnel, material, equipment, and facilities, not otherwise provided by the Government [PWS 4.0].

(b) (4)	
	i

Table 6: Protiviti Summary of Support to Nine Task Areas

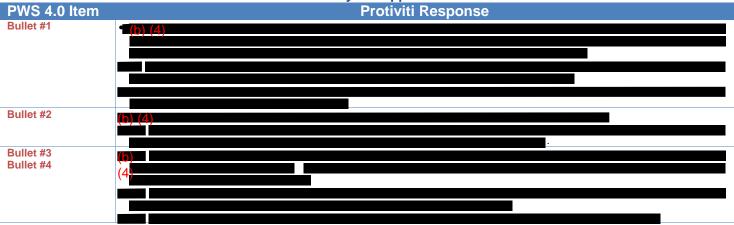




Figure 2: Protiviti Monthly Status Report

Reporting: (b) (4)
[PWS 4.1 & Deliverable #3]
1.2.2 Task 2 – Technical and Administrative Support to the Chair, FPKIPA (PWS 4.2)
Protiviti will provide technical and administrative support to the FPKIPA Chair as follows:
FPKIPA Meeting Facilitation and Reporting Support: (b) (4)
Working Group Oversight and Planning: (b) (4)
(b) (4)
Technical Exchanges and
Documentation: (b) (4)

Figure 3: Protiviti Identified Compliance Monitoring Mechanisms

	protiviti
(b) (4)	
FPKIMA Reviews, Enforcement, and MOA Development: (b) (4)	_
Transcription and more porelegation.	
4.2.2. Tools 2. EDVIDA Consissos Dolines Workings Organia (CDMC) Commune (DMC 4.2)	
1.2.3 Task 3 – FPKIPA Certificate Policy Working Group (CPWG) Support (PWS 4.3)	
(b) (4)	
(b) (4)	
(b) (4)	

(b) (4)	
(b) (4)	
Reporting: (b) (4)	
4.2.4. Took 4. Charad Carries Dravidar Mark Crave (CCDMC) Compart (DMC 4.4)	
1.2.4 Task 4 – Shared Service Provider Work Group (SSPWG) Support (PWS 4.4)	
(b) (4)	
Planning: (A) (A)	
Planning: (b) (4)	

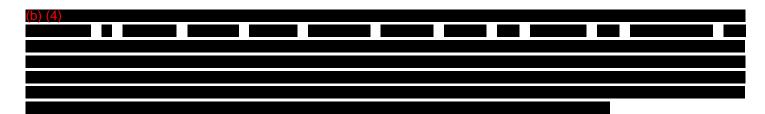
(b) (4)
(b) (4)
(b) (4)
Reporting: (b) (4)
4.2.5 Took 5 Four Pridges Forum (ADE) Cunnert (DMC 4.5 Ontional)
1.2.5 Task 5 – Four Bridges Forum (4BF) Support (PWS 4.5 Optional)
(b) (4)
1.2.6 Tack 6 Congral BKI Tooknigal Support (BMS 4.6)
1.2.6 Task 6 – General PKI Technical Support (PWS 4.6)
(b) (4)

1.2.7 Task 7 – Communications Support (PWS 4.7)

(b) (4)	
	·
IDManagement.gov Update Support: (b) (4)	
1.2.8 Task 8 – Working Group Support (PWS 4.8)	
(b) (4)	
1.2.9 Task 9 – Conference/Workshop Support (PWS 4.9)	
(b) (4)	

(b) (²	4)				
1.3	1.3 Subcontracting/Teaming Arrangements				
(b) (4	4)				
1.4	Communication, Coordination and Scheduling				
(b) (4	4)				
1.5	Anticipated Major Difficulties and Problem Areas and Recommended Resolution				
(b) (4					
(b) (2	Area Description Recommended Resolution				
1.6	Quality Assurance Plan				
(b) (4	4)				
	1 Full Performance and Acceptability				
(b) (4	1)				
	1.6.2 Performance Measures and Standards and Monitoring Methods				
(b) (4					

2 Past Performance



2.1 Federal PKI Policy Authority Chair Support

Cortact Type: Firm Fixed Price (FFP) Protivit Role: Prime contractor COPOC: Ms. Kisha Emmanuel COTR POC: Ms. Deborah Gallagher Contract Value: \$1,369,532 Period of Performance: 07/02/2010 – 07/01/2013 Project Description Relevance Relevance Relevance Ability to Perform the Scope of Activities as Required: D. (A)	Contract/Project No.:		FPKIPA Chair Support Customer Name:	CSA MEI
O POC: Ms. Kisha Emmanuel COTR POC: Ms. Deborah Gallagher Ontract Value: \$1,369,532 Period of Performance: 07/02/2010 – 07/01/2013 Project Description Relevance Relevance (4) (4) (5) (6) (7)	ontract Type:	(b) (4) Firm Fixed Price (FFP)		GSA, MEI
Period of Performance: 07/02/2010 – 07/01/2013 Project Description Relevance Relevance				Filme contractor
Period of Performance: 07/02/2010 – 07/01/2013 O7/02/2010 – 07/02/2010 O7/02/2010 – 07/02/2010 O7/02/2010 – 07/02/2010 O7/02/2010 – 07/02/2010 O7/02/2010 O7/02/	O POC:			Ms. Deborah Gallagher
Overview: h) (4) Relevance h) (4) Ability to Perform the Scope of Activities as Required: h) (4)	Contract Value:	\$ 1,369,532	Period of Performance:	07/02/2010 – 07/01/2013
Relevance h) (d) Ability to Perform the Scope of Activities as Required: h) (f)			Project Description	
Ability to Perform the Scope of Activities as Required:	<u> Overview:</u>			
Ability to Perform the Scope of Activities as Required: (4)				
Relevance Ability to Perform the Scope of Activities as Required:	υ) (-)			
Relevance (4) Ability to Perform the Scope of Activities as Required:				
Relevance (b) (4) Ability to Perform the Scope of Activities as Required: (b) (4)				
Ability to Perform the Scope of Activities as Required: (5) (4)				
Relevance Ability to Perform the Scope of Activities as Required: (a) (4)				
Ability to Perform the Scope of Activities as Required: b) (4)				<u></u>
Ability to Perform the Scope of Activities as Required: (b) (4)				
Ability to Perform the Scope of Activities as Required: b) (4)				
Ability to Perform the Scope of Activities as Required: b) (4)				
Ability to Perform the Scope of Activities as Required: b) (4)				
Ability to Perform the Scope of Activities as Required: (b) (4)				
Ability to Perform the Scope of Activities as Required: (b) (4)			Relevance	
Ability to Perform the Scope of Activities as Required: b) (4)			- Noisvaires	
Ability to Perform the Scope of Activities as Required: (4)	(b) (4)			
Ability to Perform the Scope of Activities as Required: (4)				
Ability to Perform the Scope of Activities as Required: (a) (4)				
Ability to Perform the Scope of Activities as Required: (5) (4)				
Ability to Perform the Scope of Activities as Required:				
Ability to Perform the Scope of Activities as Required: (b) (4)				
Ability to Perform the Scope of Activities as Required: (b) (4)				
Ability to Perform the Scope of Activities as Required: (b) (4)				
Ability to Perform the Scope of Activities as Required: (b) (4)				
	Ability to Perform the	Scope of Activities as Required	4.	
		Coope of Addivides as Required	<u> </u>	
	(b) (4)			
·				
		U		

FPKIPA Chair Support
Requirements of a Similar Scope and Complexity:
(b) (4)
Subcontractors, Consultants and Partners:
(b) (4)
<u>(D) (4)</u>
History of Successful Completion:
(b) (4)

2.2 Federal Identity, Credentialing and Access Management Governance

	IC	AM Governance	
Contract/Project No.:		Customer Name:	GSA / OGP
Contract Type:	(b) (4) Firm Fixed Price (FFP)	Protiviti Role:	Prime contractor
CO POC:	Ms. Kisha Emmanuel	COTR POC:	Ms. Deborah Gallagher
Contract Value:	\$ 975,747	POP:	05/18/2010 – 05/17/2012
	Pro	ject Description	
Overview:			
(b) (4)			
		Relevance	
(b) (4)			
(0) (4)			
(b) (4)			
(0) (-1)			
(·)			
(b) (4)			
(0) (-1)			
			_
(b) (4)			
	t.		



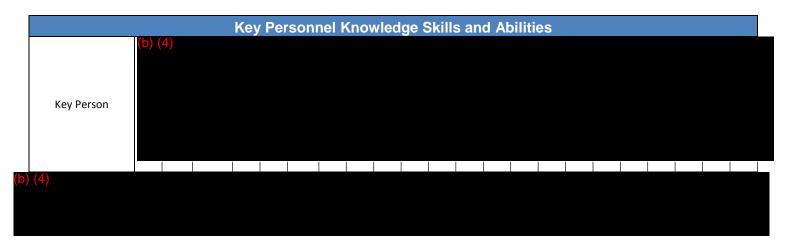
3 Key Personnel

We propose (b) (4) and (b) (4) as key personnel to meet the project responsibilities described above. A description of the experience, skills, and capabilities of the key personnel and project team are provided in Appendix A, Resumes.

The following table shows the role of each key person.



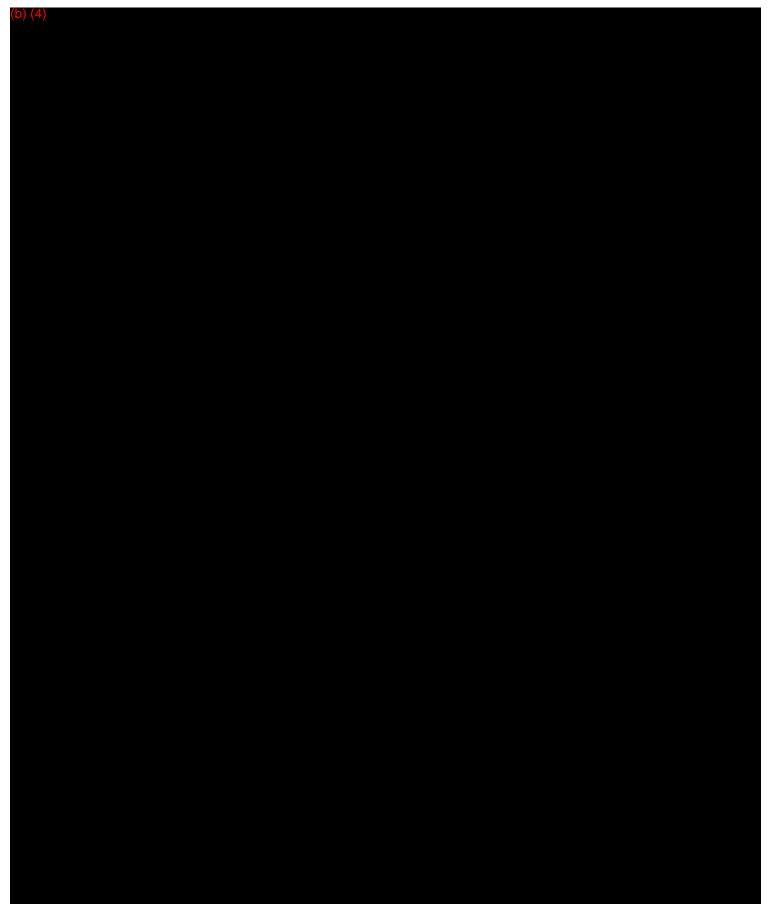
The following chart summarizes the knowledge, skills and abilities of our key personnel.



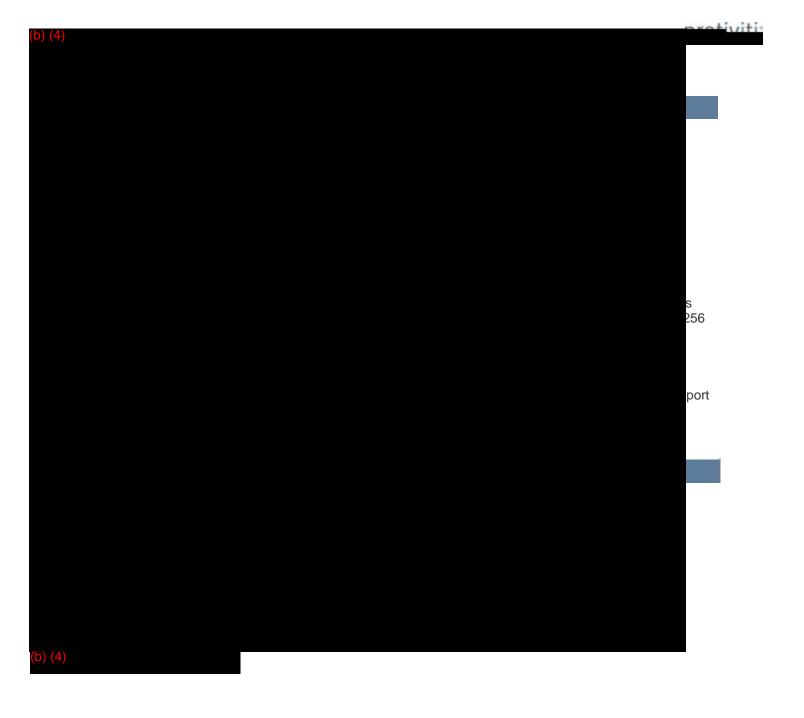
Additional resumes are presented in Appendix A to demonstrate additional expertise Protiviti can provide as needed to support this proposal.



Appendix A: Resumes

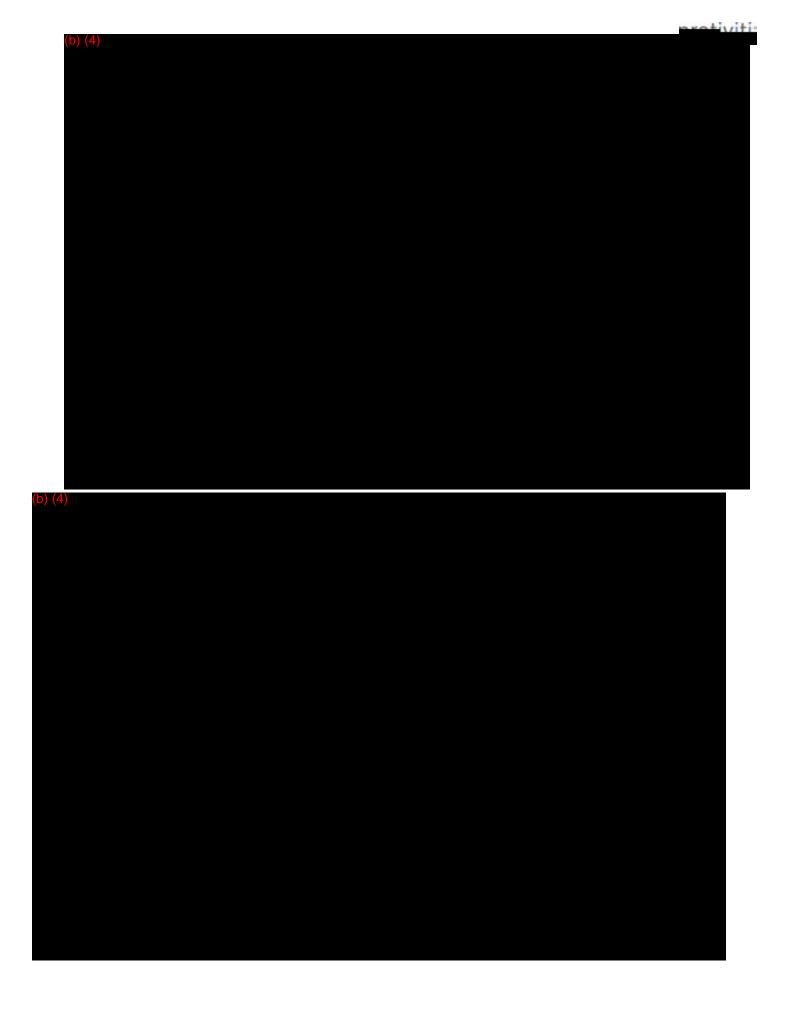


(b) (1)			SPOT WITH
(b) (4)			
(b) (4)			
b) (4)			
0) (4)			
O) (1)			















					4.7	۰
-	w	0	11	15	* 1	١
						١

(b) (4)	

